





# **Welcome Konrad Graber, Chairman of the Board of Directors**

Overview of financial year 2017 Urs Riedener, CEO

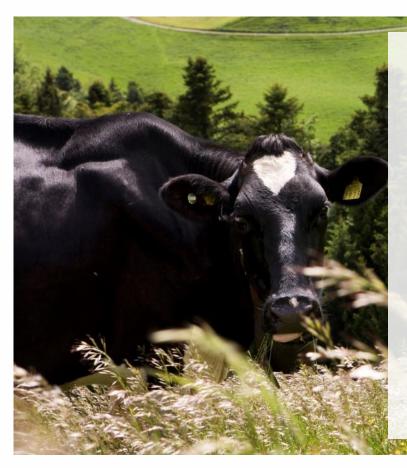
Annual result 2017 Jörg Riboni, CFO

Success factors Urs Riedener, CEO

Outlook Urs Riedener, CEO

# Introduction by Konrad Graber – Success thanks to strong finish





#### **Switzerland**

- Stable retail
- Continuing price and import pressure
  - Cheese imports +4.2 % year-on-year
  - Price effect -0.7 %

#### **Business division Americas**

- Pleasing sales development in the US and Tunisia
- Stabilisation of core business in Chile

#### **Business division Europe**

- Growth in niches (organic milk, goat's milk powder)
- Growth in brand concepts in individual countries (e.g. Caffè Latte and Kaltbach)
- AOP cheese still under pressure



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#### Slight growth in sales and EBIT; strong increase in net profit



# Milestones January to April 2017: a sweet start





Growth in the desserts business



**Emmi Operational Excellence in California** 

JANUAR



Fantastic world ski championship days



Announcement of stake in Brazil

# Milestones May to June 2017: enjoyable summer





## Jogurtpur to go

JONE



#### Less is more

JGUST

N N



Caffè Latte in concert



**Ooola Secrets** 

# Milestones September to December 2017: business warms up





Oekovision
Sustainability
Leadership Award



**Cheese** awards

CEMBER

130



Majority stake in Mexideli



Christian Zaugg: Emmi forever

## **Additions to Group Management – welcome to Emmi**





#### Kai Könecke, Global Supply Chain Officer

- More than 20 years of management experience in supply chain
- Wide-ranging know-how (Mars, Amazon, Unilever)
- Strong international focus



#### **Thomas Morf, Chief Global Marketing Officer**

- Consumer goods specialist (Procter & Gamble, Danone)
- 16 years of marketing and management experience
- Has worked in Germany, Belgium, France, South Africa

# Sales split by business division



#### Growth in business divisions Americas and Europe, slight decline in Switzerland



#### **Switzerland**

- Sales CHF 1,731 million
  - Decline of 0.6 %

#### **Americas**

- Sales CHF 950 million
  - Growth of 9.7 % (organic: +4.1 %)

#### **Europe**

- Sales CHF 564 million
  - Growth of 8.7 % (organic: +0.8 %)

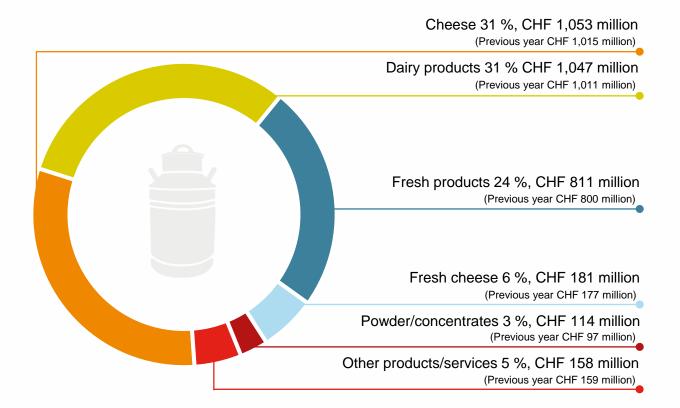
#### **Global Trade**

- Sales CHF 120 million
  - Decline of 10.0 % (organic: -9.7 %)

#### Sales by product group



#### Cheese and dairy products form the two largest segments



### Facts and figures 2013 to 2017



# Largest increase in sales since 2014, EBITDA and EBIT margins stable compared with 2016

in CHF million	2017	2016	2015	2014*	2013
Net sales	3,364	3,259	3,214	3,404	3,298
Earnings before interest, taxes, depreciation and amortisation (EBITDA)	340.7	328.2	314.9	293.1	280.1
as % of net sales	10.1	10.1	9.8	8.6	8.5
Earnings before interest and taxes (EBIT)	205.8	202.7	188.9	170.7	160.0
as % of net sales	6.1	6.2	5.9	5.0	4.9
Net profit	161.6	140.3	120.2	109.4	97.6
as % of net sales	4.8	4.3	3.7	3.2	3.0
Headcount (full-time equivalents) as at 31.12.	6,147	5,779	5,405	5,305	5,217

Business year 2017, results presentation, 5 March 2018

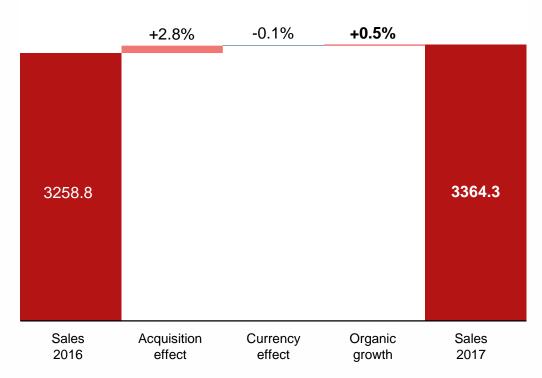
<sup>\*2014:</sup> EBIT and net profit adjusted for non-recurring effects of CHF -34.5 million and CHF -30.5 million respectively. These are attributable to the impairment charge in Italy (Trentinalatte) less extraordinary gain generated from the sale of companies, businesses, and property, plant and equipment.

# **Sales development Group**



# Group growth 3.2 %, organic growth 0.5 %

Groups sales in CHF million

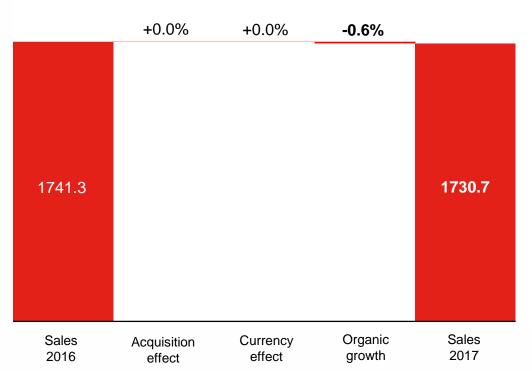


## Sales development business division Switzerland



#### **Swiss business under pressure**





# Dairy products Sales CHF 662.0 million, -0.2 %

- Stable sales
- Slightly positive price effect due to higher milk price from October 2017

#### Cheese

#### Sales CHF 475.6 million, -1.0 %

- Growth in Luzerner Rahmkäse and Le Petit Chevrier
- Declining AOP sales
- 4.2 % higher cheese imports into Switzerland

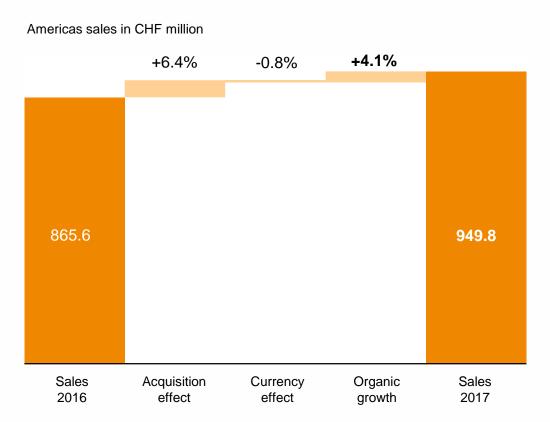
# Fresh products Sales CHF 343.9 million, -0.7 %

- Growth of Caffè Latte, protein drinks and Jogurtpur
- Declining sales of private label yogurts

## Sales development business division Americas



#### Tunisia and USA with strong organic growth



#### Cheese

#### Sales CHF 404.0 million, +11.6 % (org. +7.3 %)

- Growth in locally manufactured cheese (goat's and cow's milk)
- Pressure on AOP sales
- Positive acquisition effects: Cowgirls, Mexideli

# Dairy products Sales CHF 266.1 million, +12.2 % (org. +5.4 %)

- Growth in Tunisia
- Progress in Chile
- Positive acquisition effects: Jackson Mitchell "Meyenberg", SDA Chile

# Fresh products Sales CHF 196.8 million, -1.9 % (org. -0.9 %)

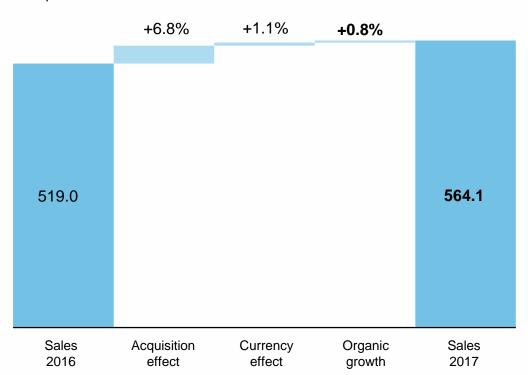
- Growth in Tunisia
- Declining private label sales in Spain but growth with Caffè Latte
- Positive acquisition effects: SDA Chile

## Sales development business division Europe



### Strong sales development in second half

#### Europe sales in CHF million



#### Fresh products

Sales CHF 227.5 million, +10.0 % (org. -1.8 %)

- Growth in Rachelli's desserts business
- Declining sales at A-27 (desserts)
- Declining sales at Onken (Brexit effect in UK)
- Strong Caffè Latte sales in UK
- Positive acquisition effects: Italian Fresh Foods

#### Cheese

Sales CHF 125.0 million, +0.5 % (org. -2.5 %)

- Growth in Kaltbach in UK, Germany and Austria
- Declining AOP sales
- Positive acquisition effect from Bettinehoeve

#### Dairy products

Sales CHF 108.1 million, +10.1 % (org. +7.4 %)

- Strong growth at Gläserne Molkerei
- Positive acquisition effect from Lácteos Caprinos



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#### **Net sales to EBIT**



#### **Highest EBIT in Emmi's history**

in CHF million	2017	2016	$\Delta$ in %
Net sales	3,364.3	3,258.8	3.2
Gross profit	1,200.9	1,179.5	1.8
as % of net sales	35.7	36.2	
Other income	5.7	4.7	20.2
Operating expenses	-865.9	-856.1	1.1
EBITDA	340.7	328.2	3.8
as % of net sales	10.1	10.1	
Depreciation and amortisation	-135.2	-125.8	7.5
Write-back of negative goodwill	0.3	0.3	_
EBIT	205.8	202.7	1.6
as % of net sales	6.1	6.2	

- Gross profit margin down 0.5 percentage points, due among other reasons to price pressure in Switzerland
- Disproportionate increase in operating expenses due to Operational Excellence
- Increase in goodwill amortisations due to acquisitions
- Slight rise in EBIT
- EBIT margin practically stable at 6.1 %

#### **Net sales to gross profit**



#### Higher gross profit, but lower gross profit margin

in CHF million	2017	2016	$\Delta$ in $\%$
Net sales	3,364.3	3,258.8	3.2
Gross profit	1,200.9	1,179.5	1.8
as % of net sales	35.7	36.2	

- Lower gross profit margin due primarily to price pressure in Switzerland
- Slight rise in margin in business divisions Americas and Europe
- Significant improvements in Chile
- Brexit-related margin losses in UK

#### **Overview of operating expenses**



## Disproportionately low increase in operating expenses

in CHF million	2017	2016	$\Delta$ in $\%$
Personnel expenses	443.2	424.5	4.4
as % of net sales	13.2	13.0	
Marketing and sales-related expenses	126.0	129.3	-2.5
as % of net sales	3.7	4.0	
Occupancy expense, maintenance & repair, leasing	65.4	67.5	-3.0
Energy, operating material and supplies	65.1	62.8	3.7
Logistic expenses	96.0	92.7	3.6
Other operating expenses	70.2	79.3	-11.5
Operating expenses	865.9	856.1	1.1
as % of net sales	25.8	26.2	

- Higher personnel expenses mainly due to higher costs in business division Americas
- Strong focus of marketing investments on key brands; shift to digital marketing
- Lower maintenance costs thanks to Emmi Operational Excellence
- Other operating expenses: lower IT costs due to completion of SAP roll-out, fewer lawsuits

#### **EBIT** to net profit



# Significant increase in earnings per share

in CHF million	2017	2016	Δ
EBIT	205.8	202.7	3.1
Income from associates and joint ventures	3.6	3.9	-0.3
Financial result	-10.4	-14.6	4.2
Earnings before taxes (EBT)	199.1	192.0	7.1
Income taxes	-30.3	-33.7	3.4
Average tax rate in %	15.2	17.6	
Minority interests	-7.2	-18.0	10.8
Net profit	161.6	140.3	21.3
as % of net sales	4.8	4.3	
Earnings per share (in CHF)	30.20	26.23	3.97

- Positive impact of refinancing and currencies on financial result
- Positive tax effects abroad
- Acquisition of minority interests in Mittelland Molkerei AG in 2017
- Net profit 2017:
   CHF 161.6 million (net profit margin 4.8 %)
- Earnings per share
   CHF 30.20 (previous year CHF 26.23)

## **Cash flow**

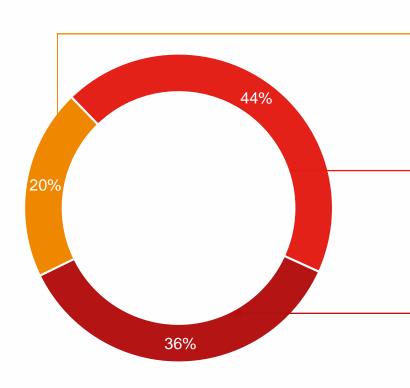


## Stable free cash flow

in CHF million	2017	2016	Δ
Cash flow from operating activities	251.7	271.9	-20.2
Investments in tangible assets	-96.3	-92.4	-3.9
Investments in intangible assets	-2.9	-12.1	9.2
Other investment activities	23.0	7.3	15.7
Free cash flow	175.5	174.7	0.8
Acquisition/disposal of holdings	-398.1	-93.2	-304.9
Cash flow from financing activities and currency translation	28.3	-63.4	91.7
Net change in cash and cash equivalents	-194.3	18.1	-212.4



#### Replacement investments reduced in favour of rationalisation investments



#### Total investments 2017: CHF 99.1 million

#### **Expansion investments (PY 23 %)**

- New "Ooola" dessert line (Emmen, CH)
- New production facility (Cowgirls Creamery, USA)
- Wastewater treatment plant (Emmi Roth, USA)
- Expansion of production and warehousing (Bettinehoeve, NL)

#### Replacement investments (PY 53 %)

- Replacement of spraying tower (Dagmersellen, CH)
- Replacement of cooling generation/distribution in logistics (OM, CH)
- Tools for Aktifit bottles (Emmen, CH)
- Replacement of bottling line palletisation (Suhr, CH)

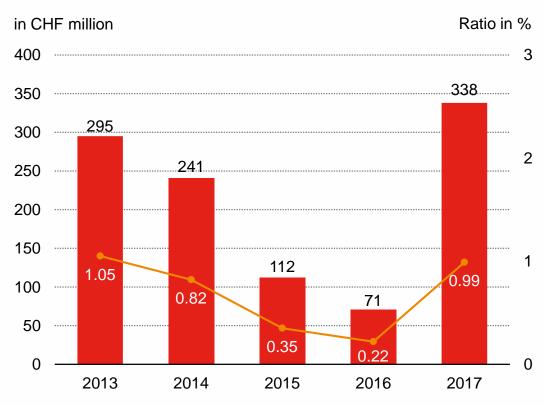
#### Rationalisation investments (PY 24 %)

- Connection of palletising to cooling tunnel (Emmen, CH)
- Automation of fondue packaging (Langnau, CH)
- Enhancement of packaging lines (Kirchberg, CH)
- Automation of packaging line (Bettinehoeve, NL)

# **Key figures for 2017 (1/3)**



#### **Net debt/EBITDA**



- Increase in debt ratio due to acquisitions
- Financing potential for additional investments is shown

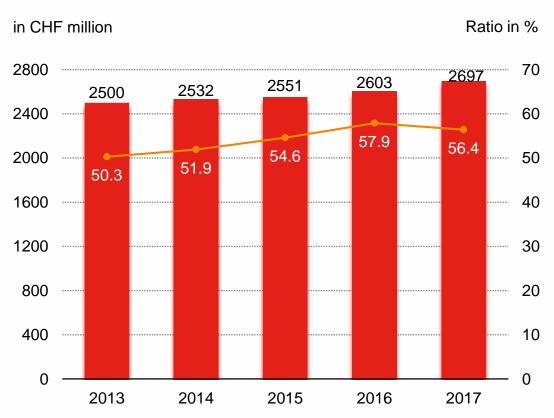
Net debt

Net debt/EBITDA ratio

#### **Key figures for 2017 (2/3)**



#### **Equity ratio**



- Equity ratio lower due to acquisition of minority interests in Mittelland Molkerei AG
- Average invested capital: CHF 2,190 million (2016: CHF 2,054 million)
- Increase in returns on average invested capital (ROIC): 8.7 % (2016: 8.2 %)

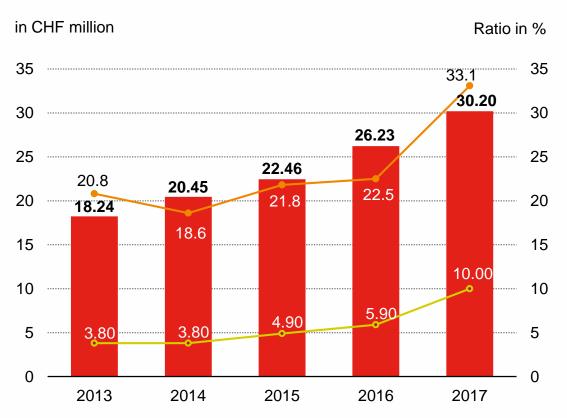
Total assets in CHF million

Equity ratio in %

## **Key figures for 2017 (3/3)**



#### Dividend, dividend payout



- The Board of Directors is proposing to the General Meeting an increased dividend of CHF 10.00 (previous year: CHF 5.90), of which CHF 7.00 from capital contribution reserves.
- A CHF 3.00 share of the dividend is being considered as a special dividend (sale of stake in "siggi's" & anniversary dividend) and will be paid from retained earnings.





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# International strategy proves successful



## **Emmi's strategic pillars**

Greater strength in Switzerland

International growth

Cost management







SwissAlp cheese



**Swiss** Müesli



LUZERNER Yogodu



**Emminent** 

**GALA** 



**KALTBACH** Raclette











**Energy Milk** 



Mozzarella

Yogi Drink





Caffè Latte Intenso



Fondue without alcohol



Mozzarella Mini Marinati

Milk Shake



Yogurt Milk



KALTBACH-Fondue



LUZERNERslices





Tigre



Caffè Latte Vanilla



Onken seasonal varieties



Chai Latte



GALA Sweet Pepper



Jogurtpur





KALTBACH Creamy



Caffè Latte Mr. Big



Vitalait Dolce



Mix-it Müesli



good day



Jogurtpur: New flavours



Chäs Schiibe (cheese slices)



KALTBACH single household portions



GALA herbs cucumber-dill





YoQua



Aktifit new varieties



YoQua: new varieties



**Energy Milk** High Protein

YoQua -50 %



Yum!



Zoë & Zazu



Mozzarella Creminis



Jogurtpur: new varieties



Porridge



Gerber **Grill Cheese** 



Ooola Secrets



Jogurtpur to go



#### **Success factors 2018: Innovations**



#### Innovation still a powerful asset for Emmi

#### **Switzerland**

- Expansion of Ooola Secrets, Aktifit and Energy Milk brands
- Emmi Caffè Latte Mexico edition
- Various organic products to mark 25 years of Coop Naturaplan

#### International

- US: Cheese snacks/small portions (cow's and goat's milk)
- Tunisia: Expansion of fat-free/low-fat range, various limited editions
- Spain: Expansion of "Kaiku sin lactosa" with high-protein yogurt



# **Success factors 2018: Acquisitions pay off**



#### Careful integration of new companies into the Emmi family



Italian Fresh Foods: Harnessing innovative strength, pooling resources



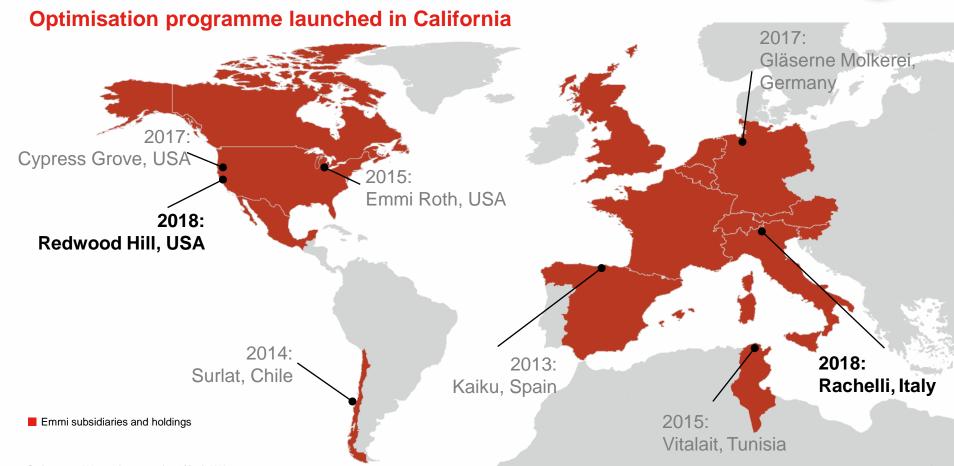
Brazil: Investments to create a strong foothold



Mexideli: Consolidated since October 2017, future contribution to business division Americas

# **Success factors 2018: Emmi Operational Excellence (EOE)**



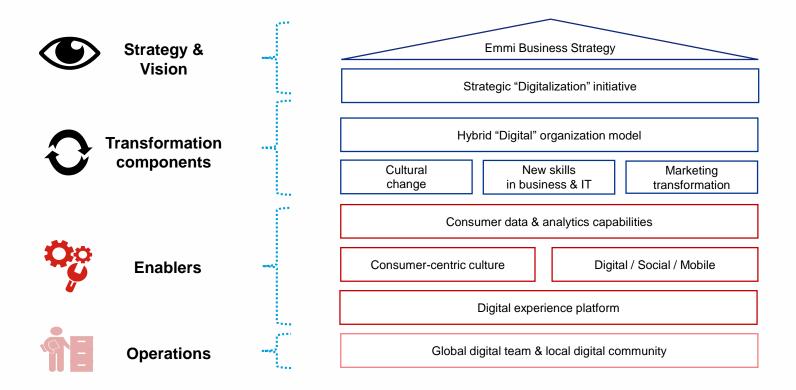


Business year 2017, results presentation, 5 March 2018

# **Emmi Digital Strategy**



#### A holistic view of how we transform our consumer experience management



#### The market environment in 2018

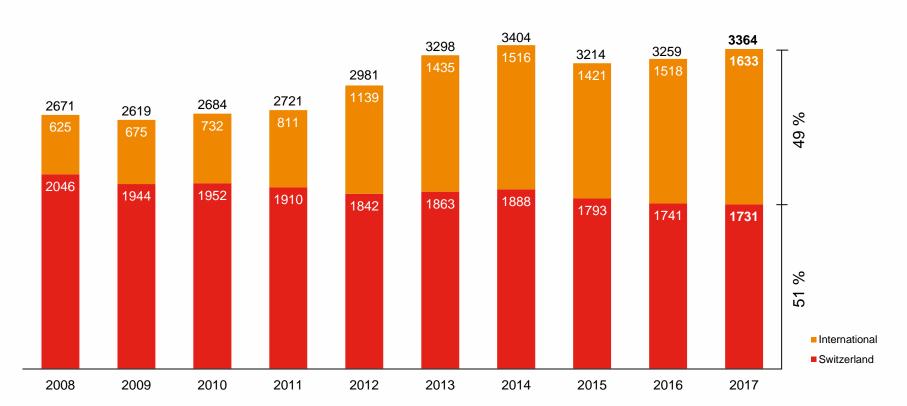


#### **Influential factors**

	Switzerland	International
Positive	<ul> <li>Innovations</li> <li>Brand development</li> <li>Established product concepts</li> <li>Operational Excellence</li> <li>Benefits from SAP investment</li> </ul>	<ul> <li>General global economic upswing</li> <li>Org. growth (Roth, Kaltbach, lactose-free products, Caffè Latte)</li> <li>Markets: USA, Tunisia, Chile</li> <li>Emmi Operational Excellence (Tunisia, Spain, USA, Chile, Italy)</li> <li>Growth in niches (USA, Europe)</li> </ul>
Limiting	<ul> <li>Stagnating retail</li> <li>Significant price pressure</li> <li>High import pressure</li> <li>Consistently high retail tourism</li> <li>Fluctuating exchange rates</li> </ul>	<ul> <li>Volume loss for interchangeable products</li> <li>Currency trends, e.g. in Tunisia</li> <li>Impact of Brexit</li> <li>Volatility of milk prices</li> </ul>



# Share of international business in sales likely to rise above 50 % in 2018





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#### **Growth targets largely in line with medium-term forecasts**

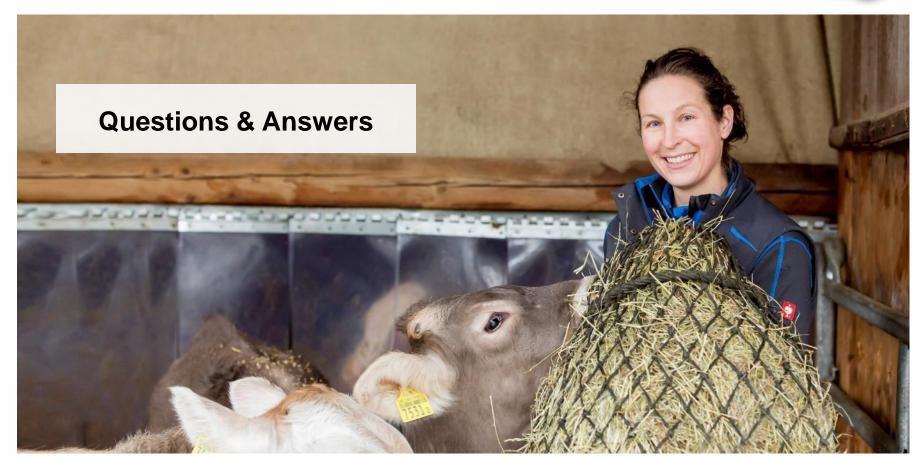




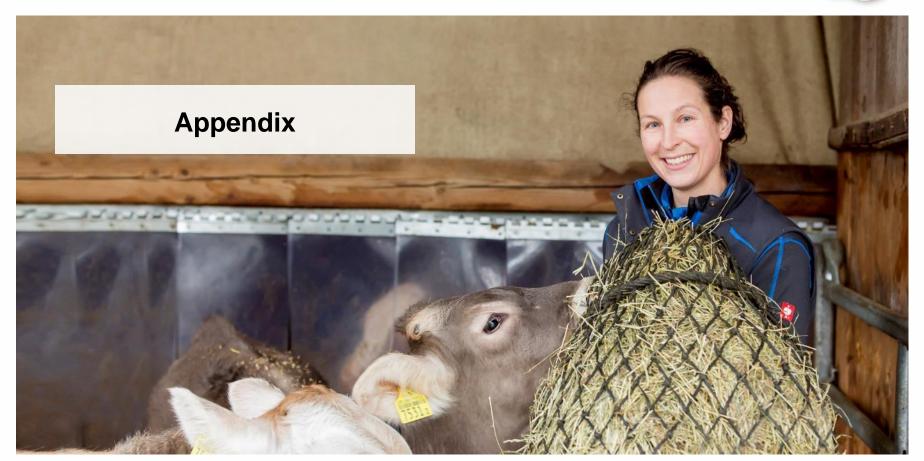
### Net profit margin to be adjusted upwards













#### Majority stake in trading company Mexideli, Mexico (October 2017)



- Product portfolio
  - Swiss cheese
  - Other European premium cheeses
  - Desserts
  - Other premium food
- Sales full-year 2017
  - CHF 60 million
- Employees
  - 250



#### 40 % stake in Laticínios Porto Alegre (August 2017)



- Product portfolio
  - Cheese
  - Fresh cheese
  - UHT milk
  - Butter
  - Milk and whey powder
- Sales full-year 2017
  - CHF 150 million
- Employees
  - 1,000



#### Italian Fresh Foods, Italy (March 2017)



- Product portfolio
  - Italian dessert specialties
     (e.g. Tiramisu, Panna Cotta,
     Tartufo, Profiteroles etc.)
- Sales full-year 2017
  - CHF 30 million
- Employees
  - 90



# Jackson Mitchell "Meyenberg", USA (January 2017)



- Product portfolio (all goat)
  - Fresh milk
  - Condensed milk
  - Milk powder
- Sales full-year 2017
  - CHF 30 million
- Employees
  - 30



#### 80 % stake in Lácteos Caprinos, Spain (January 2017)



- Product portfolio
  - Goat's milk fresh cheese
  - Curd (semi-finished product for goat's cheese production)
- Sales full-year 2017
  - CHF 13 million
- Employees
  - 35